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# Intimate partner violence: How you can help female survivors

## ABSTRACT

Intimate partner violence (IPV) is a prevalent, complex, and challenging women's health problem associated with a number of negative medical, reproductive, and mental health conditions. When clinicians bring up the topic with their patients, patients are more likely to disclose. Supportive counseling and referrals are associated with improved safety and health.

## KEY POINTS

Many victims of IPV will not present with injuries but may have medical or mental health issues related to their IPV experiences.

Addressing IPV with female patients not only results in increased identification of survivors but is also associated with cognitive and emotional benefits.

IPV information and resources should be provided to all women, regardless of IPV disclosure.

Clinicians should respond to a patient's IPV disclosure with validation, support, respect, and information.

Clinicians must respect patients' autonomy, as they are the ones who best understand their situation and know what they need. In some cases, leaving an abusive relationship can be more dangerous than staying.

ALSO KNOWN AS “domestic violence” and “spouse abuse,” intimate partner violence (IPV) is now the term defined by the US Centers for Disease Control and Prevention to include physical violence, sexual violence, threats of physical or sexual violence, and psychological or emotional abuse by a current or former spouse, common-law spouse, nonmarital dating partner, or boyfriend or girlfriend of the same or opposite sex.<sup>1</sup> Although IPV is often hidden or kept secret by those affected, it is a highly prevalent issue, especially in women. Knowing how to broach the subject and provide appropriate support in a caring and nonjudgmental manner are the keys to helping a woman move forward in her readiness and ability to improve her situation.

*See related patient information, page 447*

## ■ ONE IN THREE WOMEN EXPERIENCES IPV IN HER LIFE

As clinicians, we have all seen patients who have been affected by IPV—even if we did not realize it at the time. Indeed, 36% of women in the United States (approximately 42.4 million) have experienced rape, physical violence, or stalking by an intimate partner in their lifetime, and 6% (approximately 7 million) have experienced these forms of IPV within the past 12 months.<sup>2</sup>

## ■ ASSOCIATION WITH MURDER

From 30% to 70% of women who are murdered are killed by a current or former intimate partner.<sup>3,4</sup> Of those killed by their partner, two-thirds had previously reported physical assault, and 83% had been threatened by the man who eventually killed them.<sup>4</sup> In another study, 44% of IPV

murder victims had presented to an emergency department within 2 years of their murder.<sup>5</sup>

## ■ PHYSICAL EFFECTS NOT ALWAYS APPARENT

Although 41% of women who experience IPV suffer physical injury from their attacks, only 28% of those who are injured seek medical care.<sup>6</sup> Because injuries are often absent or no longer apparent when an IPV victim decides to get help, it is important to be aware of the clinical signs associated with IPV:

- Gastrointestinal disorders<sup>7</sup>
- Depression<sup>8</sup>
- Anxiety
- Chronic pain syndromes<sup>9</sup>
- Substance abuse
- Suicidal ideation.<sup>10</sup>

In women of childbearing age, IPV is associated with unintended pregnancy, sexually transmitted infections, condom non-use,<sup>11,12</sup> inconsistent condom use,<sup>13</sup> and fear of talking about condom use.<sup>11,12</sup> Coerced sexual experiences (eg, sexual intercourse that was not wanted or consented to) are common, with 28% to 42% of college women reporting at least one such experience. In more than three quarters of women who have been sexually assaulted, the first experience occurred before age 25.<sup>14,15</sup>

One-quarter of women ages 16 to 29 have experienced reproductive coercion, which includes birth control sabotage or pregnancy coercion by the active male partner.<sup>16</sup> Among women reporting birth control sabotage, 79% had also been victims of physical or sexual IPV.<sup>16</sup>

The cost of providing health care to women experiencing IPV is 1.4 to 2.5 times higher than that of the nonabused population. Studies have shown that female victims of both physical and nonphysical (eg, emotional or verbal) IPV are more likely to use emergency, mental health, and outpatient health care services. The economic toll of IPV, including health care and costs from lost productivity and premature death, ranges from \$2.3 to \$8.3 billion per year.<sup>17,18</sup>

## ■ ASK FEMALE PATIENTS ABOUT IPV

In the early 1990s, various medical organizations began issuing policy statements that endorsed screening for IPV.<sup>19–22</sup> Since 1992,

the Joint Commission on Accreditation of Healthcare Organizations has required hospitals and clinics to provide assistance to those experiencing IPV.<sup>23</sup> Although the United States Preventive Services Task Force initially found insufficient evidence to support regular IPV screening in health care settings,<sup>24–27</sup> the group reversed its position in 2012 after a review of more recent studies. The group now recommends that clinicians address IPV with all women of childbearing age.<sup>28</sup>

A Cochrane review found that IPV screening increased identification of IPV survivors.<sup>29</sup> Female participants in many studies wanted clinicians to ask routinely about violence and to provide information on community and legal resources.<sup>30,31</sup>

## How should we ask about IPV?

Although various sets of screening questions and tools are available, no one instrument is considered better than the others. However, women experiencing IPV have specific preferences regarding how they want clinicians to ask and talk about the topic. In one survey, women who had experienced IPV preferred that clinicians ask about it as part of the complete medical history, as long as it did not create “an atmosphere of interrogation.”<sup>32</sup>

The style in which a clinician asks about IPV may make a difference as well. In focus groups, immigrant Latina and Asian women who had experienced IPV stated that clinicians could facilitate open communication by initiating the discussion and exhibiting compassionate and supportive behavior during the visit.<sup>33</sup> Being able to see the same clinician at each visit also enhanced clinician-patient communication.<sup>33</sup>

In a study of IPV screening in emergency room settings, most clinicians asked about IPV in a perfunctory, direct manner—generally some variant of, “Are you a victim of domestic violence?” In this study, patient IPV disclosure occurred more often when clinicians used an open-ended approach such as, “Tell me what happened,” or when clinicians probed for possible IPV (eg, “What do you think may be causing some of this stress?”).<sup>34</sup>

In a focus group, female IPV survivors described feeling stigmatized or invalidated when clinicians were condescending, judg-

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mental, or dismissive.<sup>35</sup> Nonjudgmental and supportive communication decreased the women's sense of isolation and led to positive outcomes such as increased awareness of IPV as a problem, decreased isolation, and feeling that the clinician cared.<sup>35</sup>

When addressing IPV, clinicians should explain why they are asking about it because it allows the woman to understand the context of the inquiry and to feel more comfortable about disclosing IPV. If the query is a regular part of a general screening or history-taking, for example, they should frame the question to make that point apparent. For example, "Because we know that many women in the United States experience physical, sexual or emotional violence from their romantic partners, I like to ask all of my patients whether they have been hurt or have felt threatened or afraid in a current or past relationship."

In situations in which clinicians are concerned about IPV with a particular patient, they should explicitly share their concerns and desire to help the patient. One IPV survivor offered this advice: "Just look at the patient like she is your friend. Call her by her name. For instance, say 'Sally, is he hurting you? Are you having problems? If you need help, I have some [phone] numbers.' Personalize the encounter."

It is also important to address IPV in a manner that ensures the patient's safety, confidentiality, and dignity. When having this type of sensitive conversation, the patient should ideally be clothed and alone—without others present, particularly her partner. Professional interpreters should be available to women who do not speak English. The clinician should maintain eye contact, smile to communicate friendliness, and use a supportive tone.<sup>36</sup>

### Just asking may be an intervention

Qualitative studies have suggested that just the act of asking about IPV in a nonjudgmental and compassionate manner is helpful to women experiencing IPV.<sup>35,37</sup> Doing so not only helps women recognize the abuse, but also begins to decrease their sense of isolation and increase their awareness of helpful resources. It also gives the patient a sense that the clinician cares about her situation.<sup>35</sup> As a result, experts have begun to recommend that

health clinicians view asking about IPV not merely as a screening tool, but as a potentially therapeutic intervention in and of itself.<sup>35,37,38</sup>

## HOW TO HELP

### What to do when a woman discloses IPV

Female survivors, advocates, and health care clinicians who care for abused women suggest responding to a positive disclosure of IPV by providing the following:

**Validation.** The IPV perpetrator will often attempt to justify the violence and abuse by shifting some of the blame or responsibility for the violence onto the victim. This "brainwashing" leads to self-blame and a diminished sense of self-worth. However, clinicians can help reverse this mindset by acknowledging the woman's disclosure and emphasizing that she did not deserve the abuse or violence. An example of such a statement is, "I am so very sorry that you went through that with your partner. You definitely did not deserve that. No one should ever be hurt by or afraid of the people who are supposed to love them." Providing validation helps women recognize that the violence was a problem they did not deserve.<sup>38,39</sup>

**Support.** Women who have experienced IPV appreciate feeling supported and cared for by their health care clinician. Even if the patient is not ready to take any definitive action regarding her relationship or situation, knowing that her clinician and the health care setting are resources and sources of support is both comforting and empowering.<sup>35,40</sup> Clinicians can communicate this support by stating, "I want you to know that whatever happens and whatever you decide, we are here for you."

**Respect for autonomy.** Women experiencing IPV best understand their own situation and its various complexities and so they know best what they can do, cannot do, or need to do. As such, clinicians must respect a woman's autonomy and preserve her ability to express her own needs and desires and make her own decisions. Prescribing a plan of action or giving commands to IPV victims could further perpetuate their sense of disempowerment and lack of control over their life.

**Information.** Providing referral information or hotline numbers to community do-

**National  
Domestic  
Violence  
hotline:  
1-800-  
799-SAFE**

TABLE 1

## Intimate partner violence (IPV) organizations and resources

### National Domestic Violence Hotline

1-800-799-SAFE

[www.thehotline.org](http://www.thehotline.org)

Funded by the United States Department of Health and Human Services

National hotline staffed by trained counselors who can provide immediate crisis counseling but are also able to link callers with resources in their own communities

Helpful and free information, tools, brochures, awareness materials, and a list of the various state IPV organizations

### Futures Without Violence

[www.futureswithoutviolence.org](http://www.futureswithoutviolence.org)

National organization that develops and promotes education programs, national policy development, professional training programs, and public actions designed to end violence against women, children, and families around the world

### National Coalition Against Domestic Violence

[www.ncadv.org](http://www.ncadv.org)

National advocacy organization that promotes policies, awareness, programs, and education to end violence against women and children

Half of all women killed by their partner had divorced or broken up with their partner immediately before the murder

mestic violence programs is helpful. However, not all women feel safe or comfortable taking printed brochures or written information with them because their abusive partner may find it. Thus, clinicians should ask if the patient can take the information safely or offer to write the numbers down without labeling them if she is afraid. The National Domestic Violence hotline is a 24-hour toll-free resource that will help women locate and contact shelters and other support services in their own community. The number, 1-800-799-SAFE (7233), is easy to memorize and thus is an easy resource to pass along quickly and safely. Other national organizations such as Futures Without Violence (formerly known as the Family Violence Prevention Fund) and the National Coalition Against Violence also provide links to local resources (TABLE 1).

**Safety planning.** Discussing the need for a safety plan will help the patient prepare for future abusive episodes. Even women who report that they are no longer in an abusive relationship should be asked about their current safety needs and concerns because they often remain in contact with abusive partners even after a relationship has ended.

When discussing safety planning, clini-

cians should ask the woman if she is currently safe or if she needs shelter. If she intends to return to or is still in contact with her batterer, ask if she has a plan for what to do or how to escape if the violence occurs again. Advise the patient to:

- Hide money so that she can leave quickly
- Make copies of birth certificates, immunization records, Social Security Number, and other important documents and keep them hidden and accessible
- Make a spare car key
- Have a list of hotline numbers
- Develop a code with friends, family, and neighbors that will let them know she needs immediate help.

Studies show that discussing safety-promoting behaviors increases the number of them that are used by IPV victims.<sup>41</sup> A detailed list that can be shared with patients is provided in the patient information page that accompanies this article.<sup>42</sup> Examples of personalized safety plans are available from the National Center on Domestic and Sexual Violence at its website, [www.ncdsv.org/images/NCDSV\\_DVSAafetyPlan\\_updated2013.pdf](http://www.ncdsv.org/images/NCDSV_DVSAafetyPlan_updated2013.pdf).

**Danger assessment.** Several researchers have examined potential risk factors associat-

ed with increased risk of homicide.<sup>43</sup> **TABLE 2** lists some of the characteristics associated with an increased risk of homicide in IPV situations.<sup>42</sup> From this work, a danger assessment tool and scoring system has been developed. This tool and training on how to use it are available for free at [www.dangerassessment.org](http://www.dangerassessment.org). Although there are currently no outcome data on the benefits or risks of using this instrument, its objective is to increase women's awareness of their danger level and individualize their safety counseling.

**Proper documentation.** Victim advocates and lawyers working on behalf of IPV victims emphasize that documentation by a medical provider can help a woman with her legal case. This documentation should be clear, legible, and as detailed as possible. These details should include a patient's own words set off by quotation marks, a description or body map illustrating associated injuries or physical signs corroborating the violence, and a description of the patient's demeanor or signs of emotion. Clinicians should avoid legal terms such as "alleges" or "alleged perpetrator" and should either define or avoid abbreviations that may be considered ambiguous in a legal proceeding (eg, clinicians should write out the words "domestic violence" or "intimate partner violence" rather than using "DV" or "IPV").<sup>44</sup> Most states have passed laws that prevent insurance companies from discriminating against IPV victims; insurance companies can no longer deny women coverage for seeking care related to IPV.<sup>45</sup>

**A nonthreatening physical examination.** Women who have experienced physical or sexual violence may feel anxious or experience added trauma during certain portions of the physical examination. Women who have been raped or otherwise sexually abused may have difficulty tolerating a pelvic examination, for example. Others who have been choked or grabbed by the neck may experience distress during palpation of the thyroid or cervical lymph nodes. The oropharyngeal examination may be challenging for women who have experienced forced oral sex or who may have had objects such as the barrel of a gun forced into their mouth. Asking women who have experienced IPV what aspects of the physical examination they may find dif-

**TABLE 2**

**Intimate partner violence:  
Risk factors associated with homicide**

- An abuser who is unemployed and not seeking a job
- An abuser with access to a gun
- An abuser who is controlling
- Victim has a child by a previous partner in the home
- Separation after living together
- An abuser with a history of threatening the victim with a weapon
- An abuser with a history of threatening to kill the victim
- A history of forced sex
- An abuser has used a gun in past episodes of intimate partner violence
- Trigger: jealousy caused by victim leaving for another relationship
- Trigger: victim left abuser for other reasons

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ficult and how this could be made easier allows the patient and clinician to work together to develop strategies for or alternatives to necessary examinations or testing.

Before starting an examination, clinicians should explain what will happen and then ask the patient for her permission before moving on to the next step. Doing so creates a sense of control in an otherwise challenging and potentially traumatizing examination.

**Disclosure of mandatory IPV reporting.** Many states require health care providers to report any injuries caused by a weapon or criminal act to police or other official institutions.<sup>45,46</sup> Several of these states specify that this reporting should occur during an IPV evaluation.

Mandatory reporting of IPV to police is highly controversial.<sup>47-49</sup> Opponents of these laws argue that they do not benefit victims because they do not respect autonomy, they violate patient-clinician confidentiality, and they violate informed consent.<sup>47</sup> Female IPV victims indicate that they would be less likely to disclose IPV and seek help if they knew it had to be reported.<sup>50-53</sup> In a survey of California physicians, 59% stated that they might not comply with reporting laws if the patient objected.<sup>54</sup>

**IPV is not likely to be 'cured' or changed in a single medical visit**



The power and influence of a health care provider's kindness, empathy, and support cannot be overestimated

In states with mandatory reporting laws, clinicians can advocate for their patients by disclosing whether IPV must be reported before beginning their examination. The Michigan Coalition Against Domestic Violence devised this sample statement:

"I do have to let you know that under state law, I am obligated to make a police report to (name police agency with jurisdiction over the facility), if I/we are treating someone for any injury sustained by means of violence (tailor this information to the specifics of your state law). So, if you would have any concerns about that, I would encourage you to speak with one of the domestic violence advocates/counselors at (DV agency), who are able to provide confidential services and help without being required to make a police report."<sup>55</sup>

The Compendium of State Statutes and Policies on Domestic Violence and Health Care by Futures Without Violence is an excellent reference that describes current state laws and policies regarding domestic violence and includes descriptions of the specific characteristics of each state's mandatory reporting laws and their implications for health care providers. A copy can be downloaded from [www.futureswithoutviolence.org/content/features/detail/1584/](http://www.futureswithoutviolence.org/content/features/detail/1584/).

## What not to do

Clinicians should not ignore or minimize the extent of IPV, make excuses for the batterer, or blame the woman.<sup>32,56,57</sup> They also should not inadvertently blame or criticize the woman by asking her, "What did you do to deserve this?" or "Why don't you just leave?"<sup>57</sup>

While leaving a violent relationship is an obvious solution, many women experiencing IPV are either unwilling or unable to do so. In fact, leaving the batterer can be just as dangerous as staying. In a North Carolina study, half of all women killed by their partner had divorced or broken up with the partner immediately before the murder.<sup>4</sup>

## What to do when a woman does not disclose IPV

Women who have experienced IPV often deny the violence to others out of fear. So a denial of violence, even in highly suspicious cases, can be expected. Abused patients often want help but are confused and afraid to ask for it.<sup>58,59</sup> Providing easy and anonymous access to IPV information

and resources through posters, flyers, brochures, and booklets will allow any woman—regardless of disclosure—to obtain help.<sup>36</sup>

In one IPV trial, all women in a family planning clinic who were in the intervention group were given information about IPV and how it can affect sexual and reproductive health, whether or not they disclosed. Compared with women in the control group, women who received the intervention—both those who did and did not experience IPV—were 63% more likely than those in the control group to end a relationship because they perceived it to be unhealthy or unsafe. In this case, all women—not just those who were victims—benefited from receiving information about IPV.<sup>60</sup>

## PROVIDERS' SUPPORT MAKES A DIFFERENCE, IMPROVES OUTCOMES

Patients may seek help for and find safety from IPV in stages or steps, and it may take them several months or even years to do so.<sup>61–63</sup> In this sense, then, IPV is an issue that is not likely to be "cured" or changed in a single medical visit. In addition, a single visit may not be associated with direct health and safety outcomes. However, a patient is more likely to make changes if she has supportive and informative interaction with a caring, nonjudgmental clinician who can increase her awareness of IPV and IPV resources and promote an improved sense of self-efficacy or perceived power.<sup>40</sup>

For example, in a study in which health clinicians expressed concern about potential IPV health effects and offered support services such as counseling, 67% of women used one of those resources at least once.<sup>40</sup> In another study, women who talked to a health care provider about their abuse were almost four times more likely to use an IPV intervention (eg, advocacy, shelter, restraining order) than women who did not talk to their provider. Those who used an IPV intervention were 2.6 times more likely to leave their abusive relationship, and those who left reported improved physical health.<sup>64</sup>

Thus, health care providers can have a positive effect by addressing this complex and difficult issue. The power and influence of a provider's kindness, empathy, and support cannot be overestimated in their ability to improve the safety and well-being of women dealing with IPV. ■

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