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# Hoarseness: When to observe and when to refer

# ABSTRACT

The terms hoarseness and dysphonia are used interchangeably, and both describe a type of altered vocal quality affecting one-third of patients. While hoarseness may be secondary to benign conditions such as reflux or viral laryngitis, it may suggest benign or malignant vocal-fold pathology. It is important for caregivers to know how to evaluate, treat, and when to refer patients for direct visualization via laryngoscopy. In this article, we review basic laryngeal anatomy and function, symptoms of vocal-fold pathology, and current guidelines from the American Academy of Otolaryngology—Head and Neck Surgery on the diagnosis and treatment of dysphonia, including patient referral.

## **KEY POINTS**

If dysphonia is present for more than 4 weeks or a serious condition is suspected, expedited laryngoscopy is recommended.

Current guidelines note that "alarm symptoms" or red flags such as recent head, neck, or chest surgery or intubation, concomitant respiratory distress or stridor, presence of a neck mass, history of tobacco abuse, or professional use of the voice should prompt escalation of care and referral for direct visualization.

Isolated dysphonia should not be treated with antireflux medication, steroids, or antibiotics.

Patients should undergo laryngoscopy or videostroboscopy before referral for speech therapy. **T**HE TERMS HOARSENESS AND DYSPHONIA are frequently used interchangeably. However, it is important to clarify that hoarseness is a patient-reported symptom, whereas dysphonia is the perception of altered voice quality noted by the clinician.<sup>1,2</sup>

Dysphonia results when there is a physiologic change to the properties of the vocal folds.<sup>2</sup> This can be secondary to altered muscle tone (neurologic), impaired closure and mobility (paresis), increased bulk (eg, tumor, polyp, cyst), mucosal vibratory changes (eg, scar, inflammation, edema), or a combination.

In this article, we review basic laryngeal anatomy and function, causes of dysphonia, and current guidelines from the American Academy of Otolaryngology–Head and Neck Surgery (AAO-HNS)<sup>1</sup> on diagnosis and treatment of hoarseness and when to refer patients for specialist evaluation.

#### HOARSENESS AS A SYMPTOM

Hoarseness, either transient or prolonged, is a common complaint affecting as many as one-third of adults at least once in their lifetime.<sup>3</sup> Unfortunately, only a minority of people seek treatment because they believe it will resolve, they do not know treatment is an option, or physicians do not inquire about perceptible vocal changes.<sup>3</sup> While the majority of hoarseness is caused by benign pathology, up to 3% can be caused by malignant tumors and up to 8% by underlying neurologic disorders.<sup>2</sup> Additionally, benign vocalfold lesions such as cysts, polyps, and nodules are treatable and are responsible for 10% to

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#### **Figure 1.** Flexible laryngoscopy is a routine otolaryngologic procedure typically performed in the office for visualization of the larynx, to aid in diagnosis and guide treatment.

30% of complaints.<sup>2</sup> Thus, the cause of hoarseness cannot be determined without appropriate workup, and definitive treatment cannot be provided until a diagnosis is confirmed. Therefore, it is imperative that clinicians have guidance on how to manage, treat, and refer these patients.

#### EVALUATION

When patients are referred to otolaryngology specialists, flexible laryngoscopy may be performed in the office to directly visualize the larynx to aid in diagnosis and guide treatment (**Figure 1**). In-office laryngoscopy is a routine otolaryngologic procedure performed with the patient sitting upright and awake, without any sedation. A small, flexible camera is passed through the nasal cavity and advanced through the nasopharynx to view the laryngeal complex from above. It is well tolerated by adults and most children and allows clinicians a direct look at the base of the tongue, hypopharynx, and larynx.

Videostroboscopy uses a similar camera but has a special light mechanism allowing for more detailed visualization of vocal-fold motion and function. However, it is not available in all otolaryngology offices.



**Figure 2.** The vocal folds sit approximately midway between the inferior thyroid cartilage margin and the laryngeal prominence or "Adam's apple."

#### LARYNGEAL ANATOMY

The laryngeal skeleton consists of 3 unpaired cartilages (thyroid, cricoid, and epiglottic) and 3 paired cartilages (arytenoid, cuneiform, and corniculate).<sup>4</sup> The thyroid cartilage is the largest and houses the vocal folds. From an anterior view, the vocal folds sit approximately midway between the inferior thyroid cartilage margin and the laryngeal prominence or "Adam's apple" (Figure 2).

The muscles responsible for closing or adducting the vocal folds are the thyroarytenoid, lateral cricoarytenoid, and interarytenoid, and the posterior cricoarytenoid is responsible for opening or abducting the folds. These muscles are all innervated by the recurrent laryngeal nerve.<sup>4</sup> Mobility of the vocal folds resulting in hoarseness can therefore be affected by muscle or nerve dysfunction. While unilateral hypomobility and immobility may result in dysphonia, bilateral hypomobility and immobility can cause critical airway obstruction.

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The "false" vocal folds (also called vestibular membrane or vestibular folds) sit superiorly to the "true" vocal folds (also called vocal cords) and are separated by the larvngeal ventricle (Figure 3). The true vocal folds generally protect the airway, modulate airflow and acoustics,<sup>5</sup> and are highly sophisticated anatomic structures that are responsible for phonation. The true vocal folds consist of 3 specialized anatomic layers covering the thyroarytenoid muscle (also called the vocalis muscle): squamous epithelium, superficial lamina propria, intermediate lamina propria, and deep lamina propria. Together, the intermediate and deep lamina propria make up the vocal ligament.<sup>6</sup> The integrity of these layers is important because the vibration of the epithelial layer over the gelatinous layer of the superficial lamina propria produces smooth, clear phonation.<sup>6</sup> Any disruption of these layers by tumor, fibrous nodules, cyst, scar, or muscle atrophy may result in hoarseness.

The laryngeal skeleton is divided into 3 subsections based on the location of the true vocal folds. The area above the true vocal folds is referred to as the supraglottis, the area below the true vocal folds is the subglottis, and the horizontal plane of the true vocal folds is the glottis.<sup>6</sup>

#### VOCAL-FOLD FUNCTION

The main functions of the larynx are respiration, airway protection, and phonation.<sup>6</sup> It takes great coordination for these mechanisms to synchronize so that patients may breathe, swallow, and phonate simultaneously. For respiration, the vocal folds open via action by the single laryngeal abductor muscle (posterior cricoarytenoid muscle).<sup>4</sup> During expiration, the laryngeal adductor muscles work to pull the vocal folds partially toward the midline and modulate expiratory airflow.

The vocal folds protect the airway via multiple complex mechanisms and reflexes (such as coughing or the Valsalva maneuver).<sup>5</sup> During phonation, the vocal folds posture so that they sit in the midline, allowing the folds to vibrate against each other and creating vocalization.<sup>5</sup> The mucosal surface of the folds must line up straight and smooth to create a mucosal wave.<sup>6</sup> Irregularities of the mucosa may cause vibration, leading to dysphonia.<sup>7</sup> The frequency and pitch of the voice may be altered by contraction of the laryngeal muscles at different ratios, causing changes in length and position of the vibrating portion of the vocal folds themselves.<sup>5</sup>



**Figure 3.** The true vocal folds generally protect the airway and modulate airflow and acoustics, and their highly sophisticated anatomic structure impacts phonation. Although many people refer to the true vocal folds as vocal cords, they are anatomically not a cord.

A general understanding of the pathology that may cause dysphonia is helpful to clinicians for properly evaluating patients. The consequence of missing a diagnosis varies greatly depending on the severity and nature of the pathology. For the purpose of this review, we break down the major causes of dysphonia into functional, organic, neurologic, and systemic.

#### FUNCTIONAL CAUSES OF DYSPHONIA

Functional dysphonia is the alteration of vocal quality in the absence of anatomic or neurologic dysfunction. It is relatively common and present in 10% to 40% of patients referred to multidisciplinary voice clinics.<sup>8</sup> It is predominantly seen in women and typically follows symptoms of upper respiratory infection. Stress, emotion, and psychologic conflict tend to exacerbate symptoms.<sup>8</sup> *Muscle tension dysphonia* is the preferred term owing to presumed dysregulation of laryngeal muscle tension caused by either intrinsic or extrinsic laryngeal muscles. Laryngoscopic examination often reveals a "squeezing" or hyperfunction of the laryngeal complex. These patients are best treated with voice therapy with a voice-focused speech language pathologist.<sup>8</sup>

#### ORGANIC CAUSES OF DYSPHONIA

#### Acute and chronic laryngitis

Acute laryngitis causes up to 40% of complaints of hoarseness, lasts up to 2 weeks, and most commonly is viral in origin.<sup>2</sup> Alternatively, chronic laryngitis is long-standing and can have several causes, such as reflux, exposure to nicotine and noxious inhalants or inhaled corticosteroids, excessive alcohol or caffeine intake, and bacterial or fungal infection. The most common symptoms of chronic laryngitis overlap with other conditions and include dysphonia, pain, globus, cough, throat-clearing, and dysphagia. Treatment includes avoidance of causative factors and treatment of underlying infectious or inflammatory conditions.<sup>2,9</sup>

#### Benign vocal-fold lesions

**Vocal-fold nodules** are bilateral fibrous swellings along the junction of the medial edge of the anterior and middle third of the true vocal folds.<sup>2</sup> They act like calluses and prevent the propagation of a smooth mucosal wave, resulting in dysphonia. They are secondary to functional voice disorders and vocal abuse or misuse; 80% of patients will recover with voice therapy alone, while those with recalcitrant lesions may require surgical excision.<sup>2</sup>

**Polyps and cysts** also occur at the medial edge of the true vocal folds but are unilateral tissue proliferations that disrupt the mucosal wave and result in dysphonia. Unlike nodules, they typically do not resolve with therapy and do require surgical excision.<sup>2</sup>

**Papillomas.** Recurring respiratory papillomatosis is caused by human papillomavirus and leads to respiratory papillomas, which are exophytic lesions that grow along the laryngeal and sometimes tracheobronchial mucosa.<sup>2,10</sup> When they disrupt vocal-fold vibration, they cause dysphonia and may also lead to airway obstruction. They are generally benign but rarely can have malignant transformation. The disease course can vary greatly and may stabilize in some patients, while progressing to severe obstructive disease requiring frequent excision in others. Treatment

is surgical excision, with a limited role for topical and systemic therapy.<sup>2</sup> Rosenberg et al<sup>10</sup> showed a therapeutic advantage after human papillomavirus vaccination in patients with recurring respiratory papillomatosis, with vaccination resulting in fewer surgical procedures required and greater surgery-free intervals. Therefore, the AAO-HNS has published a position statement supporting vaccination for all patients ages 9 to 45.<sup>11</sup>

**Scar or sulcus vocalis** is a furrow of the epithelium parallel to the vocal-fold edge, dampening the mucosal wave and decreasing pliability. Vocal-fold scars are similar but associated with deposition of fibrous tissue that deposits between the mucosal layer and the deeper muscular layer, causing stiffness of the vocal folds and resulting in dysphonia, vocal fatigue, and increased vocal effort. These conditions may be congenital or caused by vocal trauma, misuse, or surgery.<sup>12</sup>

**Reinke edema** is also referred to as polypoid corditis and involves swelling of the true vocal folds owing to accumulation of fluid within the potential space between the superficial lamina propria and the vocal ligaments (also called the Reinke space).<sup>2,13</sup> The fluid accumulation is due to subepithelial hypervascularity, leading to vascular permeability and the disruption of collagen deposition. Reinke edema is almost exclusively caused by smoking, but vocal abuse or laryngopharyngeal reflux may also play a role.<sup>2</sup> Primary treatment is smoking cessation, treating reflux, and voice therapy. Severe obstructive Reinke edema may require surgery after these conservative treatments.<sup>13</sup>

#### Malignant or premalignant vocal-fold lesions

Two-thirds of laryngeal cancer is located on the true vocal folds (glottic cancer).<sup>2</sup> Squamous cell carcinoma accounts for over 90% of these cancers, and the earliest symptom is generally hoarseness.<sup>2</sup> Because of this, 24% to 30% of glottic tumors are diagnosed in the early T1 stage, at which point the chances of local and distant metastases are extremely low, and 5-year survival is nearly 100%.<sup>2</sup> Treatment for early-stage glottic carcinoma is either transoral microsurgical resection or radiation therapy.<sup>2</sup>

If early symptoms are ignored and tumors present at later stages (T3 and T4), more radical resection or multimodality treatments are required, and 5-year survival is much lower.<sup>14</sup> Premalignant changes on the vocal folds may appear as keratotic lesions referred to as leukoplakia or as hypervascular, angiogenic-like lesions.<sup>15</sup> Surgical pathology is necessary to provide definitive diagnoses.

Atrophy. Presbylarynx involves atrophy of the true vocal folds secondary to the natural physiologic

aging process.<sup>2</sup> As muscles and mucus-producing cells atrophy, the true vocal folds bow and prevent complete glottic closure. This leads to glottic insufficiency (where air escapes during attempted closure) and increases the surface viscosity of the mucus. These changes result in a hoarse, breathy, weak, or strained voice.

Presbylarynx is present in up to 25% of patients over age 65.<sup>2</sup> Initial treatment is voice therapy, but procedures to improve glottic competence are also an option.<sup>2</sup> Bowing and atrophy are not exclusive to elderly patients and can also be seen in patients who have experienced significant weight loss or general debility.

#### NEUROLOGIC CAUSES OF DYSPHONIA

**Paresis or paralysis.** A large spectrum of vocalfold hypomobility exists. Complete immobility is generally referred to as paralysis whereas hypomobility is referred to as paresis. Resulting dysphonia is from incomplete glottic closure or irregular vocal-fold motion.<sup>2</sup> The most common cause of vocal-fold paralysis is iatrogenic owing to surgery or trauma along the course of the recurrent laryngeal nerve. Surgeries that frequently risk the integrity of the nerve include thyroidectomy and parathyroid, carotid, cardiac, thoracic, and cervical spine surgery.

A new vocal-fold paresis may also be a symptom of compression of the recurrent laryngeal nerve by a tumor such as thyroid or lung carcinoma. In 2% to 41% of cases, the cause of paresis cannot be identified and is termed idiopathic.<sup>2</sup> Approximately 39% of unilateral idiopathic cases recover partial or complete motion, and 52% experience complete vocal recovery.<sup>16</sup> If paresis persists past 12 months, recovery is unlikely.<sup>16</sup> Initial treatment for paresis or paralysis is voice therapy or augmentation and medialization.<sup>2</sup> Temporary measures (injection augmentation with filler materials) to procedurally medialize the true vocal folds are often employed to improve voice, airway protection, and cough strength. However, after 12 months of paresis, more permanent surgical procedures (such as type I thyroplasty or reinnervation) may be considered.<sup>2</sup>

**Spasmodic dysphonia** is a dystonia affecting the laryngeal muscles and has 2 different subtypes, adductor and abductor.<sup>2</sup> Adductor spasmodic dysphonia is more common (90% of cases) and presents with a pressed, creaky voice caused by the vocal folds inappropriately pushing closed against each other. Conversely, abductor spasmodic dysphonia is more rare (10% of cases) and causes breathy voice breaks owing

to the vocal folds inappropriately opening during phonation.<sup>2</sup> Spasmodic dysphonia is treated with injection of botulinum toxin into the affected muscles to weaken them and improve stability of the voice.<sup>2</sup>

Vocal tremor is an involuntary rhythmic contraction of the laryngeal musculature resulting in dysphonia.<sup>17</sup> Essential tremor is a generalized neurologic condition that may affect several structures (eg, hands, limbs, head) or specific structures in isolation, such as musculature impacting the voice. Essential vocal tremor is the most common type of vocal tremor and is predominantly found in females (90.6%), with an average onset age of 70.17 It first presents as increased vocal effort but eventually progresses to obvious and disruptive fluctuations in the frequency and amplitude of phonation. Vocal tremor is difficult to treat, and there are currently no management guidelines. Some proposed treatment strategies include pharmacologic management, botulinum toxin injection, vocal-fold augmentation, and deep brain stimulation.<sup>17</sup>

Other central and peripheral neurologic disorders. Parkinson disease is caused by degeneration of dopaminergic neurons of the substantia nigra, resulting in a movement disorder. Symptoms manifest as resting tremor, bradykinesia, rigidity, and loss of coordination, with 70% to 89% of patients experiencing dysphonia with disease progression.<sup>18</sup> Patients with Parkinson disease generally have difficulty initiating and controlling their rate of speech, and the voice is often described as tremulous, breathy, soft, monopitch, or harsh. Laryngoscopy will generally show decreased sensation, bowing of the true vocal folds, glottic insufficiency, and slowed vibration.

Parkinson disease is pharmacologically treated with levodopa. Unfortunately, there is no strong evidence that levodopa improves phonation, and other treatment strategies are generally employed. Voice therapy with a specific modality called the Lee Silverman Voice Treatment program is highly effective in Parkinson disease patients and is only performed by specially trained speech language pathologists. Other procedural interventions such as vocal-fold augmentation ("plumping" up the vocal folds by injecting temporary filler materials into them) can also be employed to help increase volume and strength of phonation.<sup>18</sup>

Other neurologic disorders that can result in dysphonia include myasthenia gravis and Eaton-Lambert disease. Therefore, when clinicians evaluate patients with dysphonia, it is vital to perform a thorough neurologic examination and keep a broad differential diagnosis in mind.<sup>18</sup>

#### SYSTEMIC CAUSES OF DYSHPONIA

Systemic diseases such as amyloidosis, rheumatoid arthritis, lupus, granulomatosis with polyangiitis (Wegner granulomatosis), sarcoidosis, tuberculosis, and several others may manifest with laryngeal pathology, leading to hoarseness. Treatment requires a multidisciplinary approach to treat the underlying disease process while also observing and managing laryngeal manifestations. Esophageal reflux can also cause backflow of refluxate into the larynx, resulting in irritation, laryngitis, and hoarseness.<sup>2</sup>

#### AAO-HNS 2018 GUIDELINES ON HOARSENESS AND DYSPHONIA

#### Who created them and how are they determined?

The original guidelines were put forth by the AAO-HNS in 2009<sup>19</sup> and updated in 2018.<sup>1</sup> The Academy has a well-established system for creating guidelines that involves a systematic literature search with review by an expert committee. The information is then used to create key action statements with associated strengths of recommendation: strong recommendation, recommendation, option, recommendation against, and strong recommendation against.<sup>20</sup> The current guidelines have 13 key action statements.<sup>1</sup>

#### **Main recommendations**

The AAO-HNS has published key action statements and recommends the following to clinicians to identify and manage dysphonia<sup>1</sup>:

- Obtain a thorough history and perform a physical examination for possible causes.
- "Alarm symptoms" or red flags should prompt escalation of care and referral for direct visualization, including recent head, neck, or chest surgery or intubation, concomitant respiratory distress or stridor, presence of a neck mass, history of tobacco abuse, or professional use of the voice (eg, singer, teacher, politician).
- Referral for laryngoscopy should be considered and is recommended if dysphonia is present for more than 4 weeks or if a serious condition is suspected. However, laryngoscopy can be considered an option if dysphonia is present at any time for any duration, although discretion for referral is left to the clinician.
- Imaging of any kind should not be routinely performed before laryngoscopy if the only complaint and finding at examination is dysphonia.
- There is a recommendation against pharmacologic management with antireflux medications or steroids in the setting of isolated dysphonia.

- There is a strong recommendation against antibiotic treatment for dysphonia.
- Patients should also undergo laryngoscopy before speech therapy referrals; for pathology amendable to therapy, patients should be appropriately referred to speech therapy.
- Surgery should be offered to patients with amendable lesions, such as benign vocal fold lesions that do not respond to therapy, glottic insufficiency, or malignancy.
- For patients with dystonia or spasmodic dysphonia, botulinum toxin injections should be offered in an attempt to weaken the targeted musculature and improve vocal quality.
- Clinicians should provide patients with information on preventive measures and should document and follow patient dysphonia outcomes.

#### Changes from previous guidelines

It is important to note that the 2018 guidelines<sup>1</sup> are updated and vary from the previous 2009 guidelines.<sup>19</sup> Changes include the following:

- A major change from 2009 is the addition of a recommendation for expedited referral and escalation of care when alarm symptoms or red flags such as recent head, neck, or chest surgery or intubation, concomitant respiratory distress or stridor, presence of a neck mass, history of tobacco abuse, or professional use of the voice are present.<sup>20</sup> New guidelines recommend clinicians wait no longer than 4 weeks<sup>1</sup> (old guidelines recommended 3 months<sup>19</sup>) for hoarseness improvement or resolution before referral for direct visualization.
- Previous guidelines gave clinicians the option to treat chronic laryngitis with a trial of reflux therapy without direct visualization. However, it is important to note that the new guidelines recommend against antireflux medications in isolated dysphonia suspected to be caused by reflux without direct visualization.
- Prior guidelines did not recommend that clinicians should track outcomes. The present guidelines recommend that changes to quality of life, resolution, improvement, or worsening of symptoms should be documented.

# How will the guidelines impact the way clinicians practice?

One purpose of these guidelines is to avoid delayed diagnosis of treatable benign lesions, systemic diseases, and early malignancies with an aim to impact the order in which clinicians evaluate and treat

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hoarseness. Further, pharmacologic management and imaging should not take place before direct visualization. This helps avoid unnecessary costs and complications associated with drug therapy and imaging. The guidelines also serve to appropriately funnel patients to speech therapy, which may not be a typical part of the clinician's treatment algorithm.

#### TAKE-HOME MESSAGES

While the terms hoarseness and dysphonia may be used interchangeably, hoarseness is a patient-reported symptom while dysphonia is diagnosed by a clinician as altered vocal quality. Hoarseness guidelines from the AAO-HNS assist clinicians in treatment

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and referral of patients. It is important to recognize that vocal fold pathology can range from benign to malignant, and that ignoring unresolved hoarseness or treating it with inappropriate pharmacotherapy can decrease quality of life or increase the risk of morbidity and mortality when associated with more serious conditions. Referral for direct visualization with laryngoscopy should be prompted by the noted red flags, 4 weeks of unresolved dysphonia, or any suspicion for underlying disease.

#### DISCLOSURES

The authors report no relevant financial relationships which, in the context of their contributions, could be perceived as a potential conflict of interest.

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